

Service Utilization by Service Category – February 2019

<u>Service Category</u>	-	<u>2018</u> <u>UDC</u>	<u>2017</u> <u>UDC</u>	<u>UDC %</u> <u>Change</u>	-	<u>2018</u> <u>Service</u> <u>Units</u>	<u>2017</u> <u>Service</u> <u>Units</u>	<u>Unit %</u> <u>Change</u>
Early Intervention MAI		51	58	-12%		344	159	116%
Early Intervention Part A		385	320	20%		1494	506	195%
Food Bank		830	833	0%		58744	62328	-6%
Home-delivered Meals		260	250	4%		66353	54906	21%
Home and Community-based Health Services***		21	22	-5%		1625	375	333%
Medical Case Management MAI*		88	187	-53%		831	1093	-24%
Medical Case Management Part A*		3793	4721	-20%		42488	38206	11%
Medical Transportation Services		1105	1105	0%		56016	58300	-4%
Mental Health Services MAI		166	136	22%		563	343	64%
Mental Health Services Part A		912	1031	-12%		5054	5429	-7%
Oral Health Care**		1206	1303	-7%		3688	4173	-12%
Outpatient/Ambulatory Health Services		4031	3684	9%		20209	18898	7%
Psychosocial Support MAI		29	11	164%		159	48	231%
Psychosocial Support Part A		294	273	8%		4081.5	2568	59%
Substance Abuse: Outpatient MAI		26	42	-38%		460	585	-21%
Substance Abuse: Outpatient Part A		225	231	-3%		4171.5	4067	3%

KEY

UDC = Unduplicated Clients

Units = Total Cumulative Units

* Medical Case Management and Case Management Were Combined for 2017 data

**Oral Health Care 2018 is Incomplete

***Home and Community-based Health Services units were changed from 2017 to 2018